

## Reservation Summary

---

**Reservation #:**

141409

**Timestamp:**

12/1/2020 9:04:21 AM

**Attention****Hotel Information**

Robin Kuebler

[rekuebler@gmail.com](mailto:rekuebler@gmail.com)

(614) 794-1197

9310 Todd Street Rd      Hampton Inn Philadelphia Center City  
Sunbury, OH - 43074      1301 Race Street  
                                    Philadelphia, PA - 19107**Event Details****Rooms****Event:**2021 Northeast  
Qualifier 3

	Room Type	Check In	Check Out	Qty# of Nights	Avg Rate	Total
	Queen/Queen	Thu, Apr 8	Sun, Apr 11	11 3	\$185	\$6105.00
<b>Total Amount:</b>						<b>\$6105.00</b>

**Total Amount:** **\$6105.00**  
**Tax Not Included**

**Host:**East Coast Volleyball, Amenities and Other Charges  
Inc**Event Dates:**Fri, Apr 9 - Sun, April  
11 2021Breakfast      Breakfast Included in reservation  
(amenities subject to change)

- Free Wi-Fi
- Mini-fridge & microwave
- Complimentary breakfast
- On-site dining
- Fitness room

**Amenities**

#### Parking Details

(parking rates subject to change)  
Self: \$30  
Valet: \$39

## Cancellation Policy

A valid credit card is required at the time the reservation is made.

The AES Booking Fee is due at time of reservation and is non-refundable.

For Covid-19 related travel issues, or in the event of a booking error, contact EM2 Housing directly at 1-800-603-0917 for assistance.

*All hotel brands have implemented cleanliness protocols to ensure the health and safety of guests and staff. Please contact your hotel to find out more information about the guidelines the property has implemented.*

### **Hotel Cancellation Policy**

\* Changes and cancellations must be handled 7-days prior to day of arrival to avoid applicable charges.

### **EM2 Housing Reservation Deadline Dates**

#### **December 10, 2020, at 11 am CST**

\* 50% of the total rooms must have at least one occupant name or all unoccupied rooms will be cancelled at this time. Additional reservations will be accepted based on availability.

### **December 17, 2020, at 11 am CST**

\* All rooms must have at least one occupant name; any unoccupied rooms will be cancelled at this time. Additional reservations will be accepted based on availability.

### **March 9, 2021, at 11 am CST**

\* EM2 Housing will accept changes and cancellations up until this date. After this date, all changes and cancellations must go through the hotel directly, and applicable charges may be assessed by the hotel. **PLEASE WAIT UNTIL YOU RECEIVE YOUR ROOM CONFIRMATION NUMBER BEFORE CONTACTING THE HOTEL.**

You can review/modify/cancel your reservation with EM2 Housing before the date listed above. Please follow the directions below or call EM2 Housing at 1-800-603-0917 to speak with a housing specialist directly.

1. Go to <https://www.advancedeventsystems.com/reservations/manage/lookup>
2. Enter the e-mail address of the person who made the group reservation. This can be found in the contact information section of the confirmation e-mail.
3. Type in Reservation #
4. A summary of your reservation will appear.
5. Click on the room number that you are assigned to within the block.
6. If you need to make a change click on the button that states “**Contact Housing Director**”.
7. Follow the prompts to request your change. Please be sure to include your name, room number, and phone number or email address.
8. Click Submit to send your request.
9. Please allow 24 hours for your request to be processed.
10. If you have any problems, contact EM2 Housing at 1-800-603-0917.

### **AES Booking Fee**

---

An AES Booking Fee is being applied when booking a hotel room. This fee will aide in the continued technological advancement and efficiency of the housing portion of AES and is intended to help reduce the number of overbooked rooms and cancellations for events. The AES Booking Fee will be applied at

the time individual rooms are reserved, and the fee will not be applied if a room is reserved as a waitlist request.

## Instructions for Adding Rooming Lists:

---

1. Go to <https://www.advancedeventsystems.com/reservations/manage/lookup>
2. Enter the e-mail address of the person who made the reservation: [rekuebler@gmail.com](mailto:rekuebler@gmail.com). This can also be found in the contact information section of the confirmation e-mail.
3. Type in 141409 as the Reservation #.
4. A summary of your reservation will appear.
5. From this page, identify the room type you would like to add your rooming list to. Be sure to check the check in and check out dates.
6. Please select an available room from the reservation drop down.

**You will need to type one person per row. Please make this as accurate as possible for check in and security purposes.**

7. Type in your credit card information for the hotel.

**No one has access to your credit card information except for the hotel. AES web site is secure using SSL (Secure Socket Layer) encryption.**

8. Pay AES Booking Fee.
9. Click update.
10. If you have any problems, please contact Housing Support at 800-603-0917 or Email: [em2housing@em2housing.com](mailto:em2housing@em2housing.com)

[AES - Orchestrate. Participate. Evaluate.](#)